



A portion of the Elyon HIE/HIT maturity Model

# Knowing Maturity

## ELYON HIE/HIT MATURITY MODEL

Because of the continuous emerging nature of HIE/HIT, Elyon has built an HIT/HIT maturity model that is tailored to your scope and role in the health care ecosystem. An HIE/HIT Maturity Model makes an effective and highly powerful tool for collaboration, communication and planning. It facilitates conversations by helping everyone have a common understanding of where the organization is today, where it wants to go, and what it will take to get there.

	LEVEL 1 EMERGING (Initial / Ad Hoc)	LEVEL 2 TACTICAL (Repeatable but Inconsistent)	LEVEL 3 FOCUSED (Defined Process)	LEVEL 4 STRATEGIC (Managed & Measurable)	LEVEL 5 PERSISTENT (Optimized)
<b>FINANCE</b> Develop sustainable funding sources	An HIE plan does not exist or is not sustainable, but the requirements for sustainability have been identified. Department may have launched pilot projects or proof-of-concept for HIE.	Department is willing to use HIE funding from external sources, but has not launched any initiatives of its own. Funding through federal incentives (partly to EHR and other providers to cover HIE. Areas where operational costs can be covered have been identified.	Funding and budgeting for HIE initiatives is secured. State EHR adopt and operate under the requirements for the federal incentive implementation and quality for sustainability on a state level.	Department has implemented a formal staffed and funded management structure around HIE. All state EHRs have implemented data technology, creating value for HIE through operational adoption. Reasoning mechanisms have been introduced to achieve sustainability.	Department has a solid, reproducible source of funding for HIE and is investing to further the development of HIE, best technology to support large volumes and varieties of data. A sustainable business plan is in place that operates beyond federal financial participation (FFI) incentives to finance ongoing medical systems and operational costs.
Enable alternative payment models	No framework or process for assessing alternative payment models.	Exploration began of the requirements, pros and cons of alternative payment models.	Initial efforts to assess technology needs to facilitate implementation of alternative models and alternative incentives.	Analysis of technology market for existing solutions to meet requirements and adapting alternative models.	Framework exists for assessing core elements of alternative payment models such as contracts, enabling standardized transactions, payment reconciliation, quality monitoring and coordinated data exchange. Payments to trial agencies can come for better management and possibly reduced.
<b>TECHNICAL INFRASTRUCTURE</b> Develop or promote the creation of a technical infrastructure that supports HIE	No HIE technical infrastructure in place.	Technical infrastructure requirements have been identified and are in the initial architectural framework. Some requirements have been identified and identified for use in the state.	Local data exchange networks, utilizing specified data and interoperable and their technical infrastructure has been networked for the larger state HIE.	All statewide capable technical infrastructure is in place, and the regional exchanges are linked to the state HIE network.	The statewide technical infrastructure links directly to the state, regional operations and data exchange network interoperable with other statewide information exchange frameworks and the foundation.

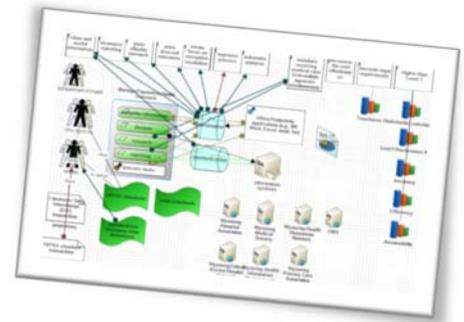
# Effective Assessment Toolkit

Elyon's HIE/HIT assessment tool kit includes Score cards, Evaluation questionnaires, communication aides, glossary of terms and supporting templates to rapidly assess and communicate your HIE/HIT readiness.

In alignment with the CHHS HIE/HIT Scorecard, Elyon's Scorecard supports state and federal program alignment to the approach used by the Centers for Medicare & Medicaid Services (CMS) and participation in the MITA State Self-Assessment.

The toolkit organizes performance measures based on the HIE/HIT Maturity Model, and uses predefined / best practice HIE/HIT Assessment Criteria to organize key components of each evaluation area.

The toolkit supports assessment of the As-Is maturity level, as well as provide discovery sessions that determine what To-Be maturity level presents the great value to the organization.



## Taking it to the next level...

Want to make the assessment last, be more effective? - tie the information to the knowledge-base. The Elyon knowledge-base brings the HIE/HIT capabilities to life, by clearly showing the alignment of HIE capabilities with supporting people, processes, data, tools and capacities. Simulation can reveal the impacts of increasing the performance of a single capability or on many capabilities, which informs high performing organizations to optimize investment and achieve desired business outcomes.

Elyon is an award-winning management consulting group working with healthcare organizations improving innovation, strategy, digital adoption, new technology, and organizational change inspiration.

Contact us for a Strategic Conversation.

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